

## RULES

Dear guest, in order to make your stay a pleasant experience, please follow “La Marmote” rules.

- CHECK-IN: the residences are available from 15.00 (3pm).
- CHECK-OUT: the residences should be emptied by 10.00 a.m.

Early check-in or late check-out must be prearranged with our booking department.

- Accommodation's keys will be delivered to the Reception in via Roma 40 in Paluzza.
- Due to safety reasons (art. 35 comma 2 d.p.r num. 445 28/12/2000), all Guests (children included) must present valid ID at the reception desk.
- The minimum age for renting a residence is 18 yrs.
- Unaccompanied minors shall present a copy of parents' ID with signed authorization.
- Pets are allowed only in Reception and, due to sanitation reasons, in some expressly provided residences.
- Guest Reception is located in via Roma 40 in Paluzza, unless different agreement. Look up driving directions on [www.albergodiffusopaluzza.it](http://www.albergodiffusopaluzza.it)
- No partial refunds will be given for late arrivals or early departures.
- No visitors are allowed in all residences during Guest's stay.
- Smoking is strictly prohibited in all the residences as well as drugs.
- It is forbidden to use any personal electrical devices (except for electric shaver).
- Please do not disturb by loud noises, especially from 23.00-08.00 and from 14.00-16.00.
- Please make sure you close windows and lock the main door of the residence.
- Please take care of the residence inventory and other equipment. All intentional damages occurring during your stay will be charged to your account.
- All the Guests must respect The Internal Rules of Albergo Diffuso “La Marmote”, displayed inside the residence.